GUTTERED Visual Story



What is a Visual Story?

A Visual Story is a visual & written accessible guide to assist you with your visit.

Visual stories are used to prepare a person for and increase the predictability of a new environment or situation. This helps bring familiarity to a process and to reduce anxiety and stress.

This guide provides information on how to access the Afrique en Cirque performance, and what to expect when you arrive and who to ask for assistance.



About Sydney Festival

Guttered is part of Sydney Festival 2023 program. Sydney Festival is a city-wide celebration of culture and creativity. From the streets to the beach, in stately theatres and in secret basements, it animates locations across Greater Sydney with a free and ticketed program of theatre, music, dance, visual art and live performance.

We welcome all visitors to Sydney Festival events and are committed to making the festival a safe and accessible space for everyone.

I can find out more accessibility information about Sydney Festival on the website: www.sydneyfestival.org.au/accessibility





Guttered

Head down to the bowling alley for an inspiring, involving and highly original all-ages dance work. Adelaide's award-winning company Restless Dance Theatre brings its movement magic straight to the heart of a Sydney games arcade.

Performed across the lanes of a bowling alley and around the audience, *Guttered* is both captivating and playful as it explores the power of making one's own mistakes, and the ways people living with disability are often overprotected.





About the Venue

The Guttered performance will be held at Kicks Tenpin & Arcade.

Located on Level 3 of Parramatta Leagues Club. Kicks Tenpin & Arcade hosts: Seven lanes of bowling & a full Arcade with prize games.

The venue is accessible via a lift inside the club. I don't have to be a member of the club to see the performance, but I will need to sign in.

I can find out more about the venue here.





When is the performance on?

Guttered runs from Wednesday 18th to the 22nd January 2023.

Below are the show date and times I

can book into:

- Wed 18th Jan, 06:00pm
- Thu 19th Jan, 07:00pm
- Fri 20th Jan, 02:00pm Relaxed Performance
- Fri 20th Jan, 06:30pm
- Sat 21st Jan, 01:00pm Relaxed Performance
- Sat 21st Jan, 06:30pm
- Sun 22nd Jan, 02:00pm





Relaxed Sessions

Designed for patrons with disability and their families or anyone who may benefit from a more relaxed environment. Relaxed performances usually have slight modifications to sound and lighting, support aids and an open-door policy with a dedicated quiet area.

Relaxed sessions is available on:

Fri 20th Jan, 02:00pm

Sat 21st Jan, 01:00pm





Things that I can bring

I can bring some things that help me feel calm and safe.

These might include:

- Noise cancelling headphones
- Sensory items
- Water bottle
- Mobile Phone/ipad



How to book my ticket?

I can book my ticket on the Sydney festival website here:

https://tickets.sydneyfestival.org.au

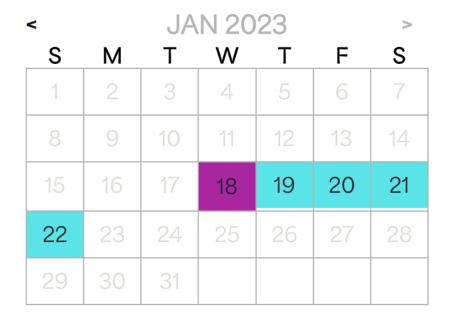
When I book into a session, I can select from a full price or concession ticket. For this performance, seating is general admission so I will have to get to the venue early for the best seating choice.

Colour chart for show date availability:

Black Line – Allocation Exhausted

Purple – Selling Fast

Teal - Available







Allocation Exhausted

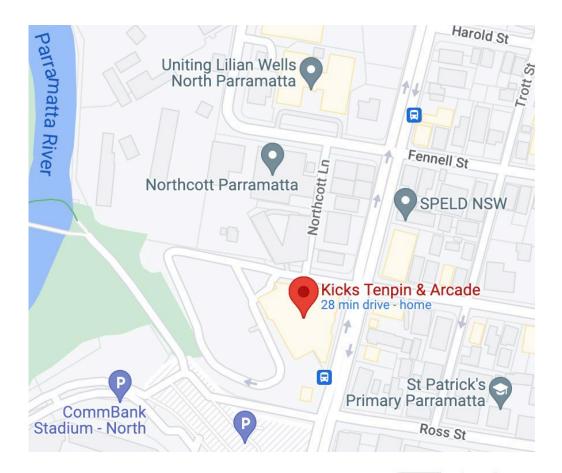


Getting there

The performance is located at: Kicks Tenpin & Arcade - Parramatta Leagues Club, Eels Pl, Parramatta NSW 2150

I can get to Kicks Tenpin & Arcade by train, bus, walking, taxi or by car. There is parking onsite at the venue in a multi-storey car park. Parking is free for all Club members after 9.15am every day except event days.

I can find out more about public transport to the venue <u>here.</u>





Check In/Ticking

When I enter Parramatta Leagues Club I will have to sign in if I am over the age of 18. To sign in I will need to bring a photo ID with me, this can be a photocard, passport or divers license. At the entrance there is a desk where the staff will ask me to sign in. I can ask the staff to help me if I need assistance.

I will need a ticket to see the show. My ticket will be scanned at the entrance to the Kicks Tenpin & Arcade. I can have the ticket on my phone or printed out.

Before the show starts, I might need to wait in the foyer. This is where I can relax with my family or friends until the performance starts.





Finding my seat

The performance is general admission, there will be a range of different seating options for me to choose from. I can choose to sit on the red couches or bar stools.

I can ask a staff member for help finding a seat, I can also ask about accessible seating options.





Before the performance starts

When the show starts the lights will turn down to make the bowling alley darker, but it will not go completely dark, there will be coloured lights highlighting the performers.

This is now the time I can sit quietly to listen and watch the performance. If I need to talk to my friends or family during the show I can whisper.

I will be seeing a live performance, not a movie. The performers might play music, sing, dance or tell me a story. They might wear costumes or make-up. This helps them to tell the story.





What to expect during the performance

The performance takes about 1hour and 10mins.

Some things I will see and hear during the performance are:

- Coloured lighting
- Dancing
- Loud Music
- Bowling games
- TV Screens displaying patterns

If I arrive late, I will be admitted at an appropriate break in the performance.

I should arrive early to avoid missing the start.



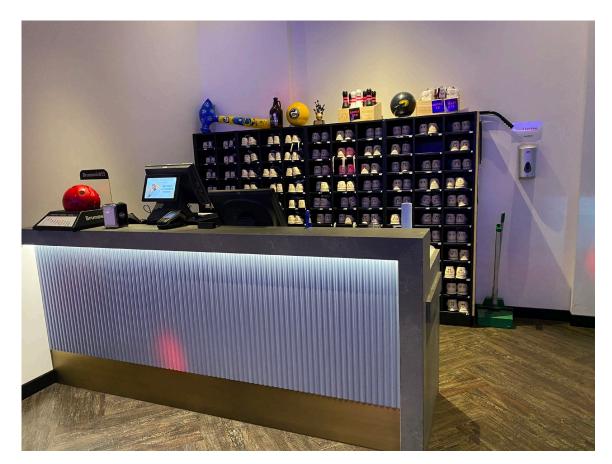


End of the performance

When the show is finished, people will clap their hands. This is to thank the performers. I can clap along if I want to, or if it is too loud, I can use my noise cancelling headphones.

When the performance is finished, I can book a bowling lane at the counter with the shoe rack behind it. I will be given shoes and an alley number. The only patrons allowed in the arcade on performance days will be audience members, so I can play a game with my family and friends who watched the show with me.

I can find out about pricing for bowling here.





Food & Drink

I can get food and drinks from the bar counter in the bowling alley after the performance finishes. I cannot eat or order food during the performance.

The menu has a selection of loaded hot dogs, burgers, pizzas and desserts.

Thers is also a range of beer, wine and soft drinks available.

I can only pay with EFTPOS at the bar as they don't accept cash.

There is also a range of other food options in within the Parramatta Leagues Club.





Toilets

I can find accessible toilets outside the bowling alley; they are located next to the escalators. The toilets will be clearly marked with a blue sign on the outside.

The staff at Kicks Tenpin & Arcade can help me find the toilets if I need help.

I should try to use the toilet before or after the performance, so that I don't miss out on anything exciting.





Who will I see, and who can help me?

If I need help, I can ask a Kicks Tenpin & Arcade staff members who be working throughout the performance. They will be able to provide me with information and help with first aid.

Sydney Festival volunteers will also be working throughout the festival; I can identify them by their green t-shirts with the Sydney Festival logo.

Sydney Festival volunteers will be helping with audience flow, directions and any questions I have about the festival.





Quiet Spaces and Hidden Disabilities Sunflower Lanyard

I can access a quiet room by asking venue staff and I can exit the performance at any point if I need to.

Hidden Disabilities Sunflower Lanyard

- The Sunflower is a globally recognised symbol for Hidden Disabilities.
- The lanyard is a way that people with Hidden Disabilities can indicate to staff that they may need extra support, time and understanding.
- If I have a Sunflower lanyard I can bring it with me, and the Front of House Staff are trained to recognise it.
- It is OK if I don't have a lanyard, I can still get help if I need.





Thank you for visiting



We hope you enjoy your visit to Guttered at Sydney Festival

