

FREQUENTLY ASKED QUESTIONS

What time should I arrive?

The official program starts at 8pm. We recommend arriving earlier to secure a space and get your picnic space sorted.

What is the program on the night?

Read the show program online at <https://www.sydneyfestival.org.au/events/sydney-symphony>

Do I need to register?

No need to pre-register: Sydney Symphony Under the Stars is a free event and all are welcome to join at The Crescent, Parramatta.

Is photography allowed?

Yes, Sydney Festival encourages visitors to photograph or film their visit for personal use and share it with us using #sydfest, #thecrescent and #crescentsummerseries

What happens if it rains?

The event will operate rain or shine. This is an outdoor event, so we recommend being prepared and bringing warm and weatherproof clothing. In the unlikely event there is extreme weather or hazardous conditions that pose a safety risk, there may be restrictions on the program and what proceeds on the evening. We recommend keeping up to date via our Sydney Festival Facebook page and Twitter page.

What will happen if there is bushfire smoke or haze?

Ongoing bushfires around Australia are affecting air quality in Sydney, and conditions change from day to day. Air quality measurements and predictions issued by the NSW Department of Planning, Infrastructure and Environment can be found [here](#), with an activity guide for different groups [here](#). In the event the air quality reaches hazardous levels and poses a safety risk, there may be restrictions on the program and what proceeds on the evening. We recommend keeping up to date via our Sydney Festival Facebook page and Twitter page.

Are there fireworks?

With regard to the current bushfire situation, this year the event will include a beautiful light show in lieu of fireworks. Sydney Festival will also be raising funds for the Australian Red Cross Disaster Relief and Recovery fund, with donation buckets available in and around The Crescent

What items are not allowed to be brought in?

Please don't bring high chairs, tables, drinking glasses, fireworks, weapons or promotional materials, as they won't be allowed on site.

Tarps, tents and shade structures are not permitted in the event area after 6pm.

What seating is provided?

There is no fixed seating, but you are welcome to bring folding chairs, and encouraged to bring picnic blankets to sit on.

Can I buy food onsite?

There will be food trucks at the event with a range of food and beverages for sale from the afternoon to the end of the evening. You are also welcome to bring your own picnic and alcohol. However, glass drinking glasses are not permitted on site. Please ensure waste is disposed of in the rubbish bins located around the site.

Is there free drinking water?

Yes, water fountains are available at the event. Please look for water banners around the site.

Are there toilets?

Yes, toilets (including accessible toilets) are located at the front of The Crescent to the side of the stage. Look out for signage, or see one of our helpful Sydney Festival volunteers in red t-shirts for directions.

Is there first aid?

Yes, St John's Ambulance will be present should you require assistance. They will be located to the right side as you look at the stage. Should you require immediate assistance, please see Sydney Festival staff or security.

Can I bring my dog?

Dogs on a leash will be allowed as long as they don't interfere with the enjoyment of other patrons and that you follow the directions of Parramatta Park, outlined [here](#).

Can visitors with accessibility requirements attend this event?

Accessible parking is available in the O'Connell Street Carpark for RMS mobility parking passes and must be booked in advance. To register for accessible parking and to receive information about the accessible viewing areas for each event, please email us at access@sydneyfestival.org.au with the Subject Line: Accessible Parking for Sydney Symphony Under the Stars.

All permanent toilet facilities have an accessible toilet.

At Sydney Symphony Under the Stars a viewing area for patrons with accessibility needs is located at the front on the right side as you look at the stage. Friends and family are also welcome in the designated viewing area. The precinct is relatively flat with a mix of grass and paved surfaces. Accessible amenities are available.

Is there parking at or near the Crescent?

For parking near The Crescent at Parramatta Park, you can use this [handy interactive map](#) made by local council to find the nearest options.
<https://parramatta.spotparking.com.au/parking-finder>