



Sydney Festival Gift Voucher Policy

- Sydney Festival gift vouchers are available for purchase through Sydney Festival only. They can be purchased online via the Sydney festival ticketing system, enta, or over the phone.
- Gift vouchers will go on sale when the first event for the forthcoming Festival goes on sale.
- Gift vouchers are valid only for the forthcoming Festival.
- Gift voucher purchases do not attract a transaction fee.
- Gift voucher redemptions attract the regular Sydney Festival transaction fee that applies to the booking and delivery method (phone \$8.50-\$11.50, internet \$4.95-\$7.95, box office \$0)
- Gift vouchers can be redeemed for tickets on sale through the Sydney Festival ticketing system only. Purchases made through authorised agencies are not applicable (e.g. Sydney Opera House)
- Sydney Festival gift vouchers are valid for the forthcoming Festival only and must be redeemed within that period. Any remaining balance at the end of that period will be forfeited.
- Sydney Festival gift vouchers are partially redeemable. If the cost of the purchase exceeds the redeemable value of a gift voucher, the voucher holder is required to pay the difference between the transaction total and the value of the gift vouchers. The full value of any unused credit remaining on a gift voucher must be redeemed before alternative payment methods will be accepted for the outstanding balance of the transaction.
- Multiple gift vouchers may be used as payment for a single transaction.
- If the transaction total at redemption is less than the value of the gift voucher, the remaining balance will be issued as a new gift voucher.
- Gift vouchers are not redeemable for cash and cannot be exchanged.
- Gift vouchers cannot be used to purchase further gift vouchers.
- Gift vouchers are excluded from any sale or promotion and will not be discounted.
- All tickets purchased with a Sydney Festival gift voucher are subject to the Festival Ticketing Terms & Conditions.
- Sydney Festival does not take any responsibility for vouchers not used within the validity period, unused tickets, lost or stolen gift vouchers.